Terms and Conditions for the "Unlimited O2 Plan for £16 Monthly" Offer by Talk4 Telecoms

1. Offer Overview

1.1 Plan Details

This promotion provides the Unlimited O2 Plan at a rate of £16 per month for the duration of a 12-month contract. The plan includes the following features:

- Unlimited Data for UK usage
- Unlimited UK Minutes & Texts
- 100 minutes of EU calls included per month
- Free Roam-Like-Home feature for usage in O2's designated EU roaming zones

2. Contractual Terms

2.1 12-Month Commitment

By subscribing to this offer, you commit to a 12-month contract with Talk4 Telecoms. The service will be provided for the full term of the contract, with no changes to the monthly fee of £16 unless otherwise agreed by Talk4 Telecoms.

2.2 Early Termination Fee

If you choose to cancel the contract before completing the full 12-month term, an early termination fee will apply. This fee will be calculated based on the remaining months of the contract and may also include the value of any subsidized device (if applicable). For more information on the early termination fees, contact Talk4 Telecoms directly.

2.3 Fixed Monthly Rate

The monthly fee of £16 is fixed for the entire duration of the 12-month contract. This fee will remain unchanged throughout the contract period, with no additional monthly charges, unless otherwise specified.

3. Roaming and EU Calls

3.1 Roam-Like-Home

The Roam-Like-Home feature allows you to use your plan's data, calls, and texts in O2's designated EU roaming zones at no additional charge. This applies to EU zones where O2 provides services. Roaming charges will only apply when you exceed the specified data usage or other limits set forth.

3.2 EU Calls

This plan includes 100 minutes of EU calls per month. Calls exceeding the 100-minute allowance will be charged at O2's standard international rates. Charges will appear on your monthly bill issued by Talk4 Telecoms.

4. Limitations

4.1 Non-Combination with Other Offers

This offer cannot be combined with other discounts, promotions, or special offers unless specifically stated by Talk4 Telecoms.

4.2 Right to Modify or Withdraw the Offer

Talk4 Telecoms reserves the right to modify, withdraw, or terminate this offer at any time without prior notice. Any changes to the offer will be communicated to customers in accordance with Talk4 Telecoms' customer communication policy.

5. Activation and Billing

5.1 Service Activation

Billing for the plan will commence once the service is activated. Activation typically takes place within 24 hours of subscription.

5.2 Billing Cycle

You will be billed in advance on a monthly basis for the duration of the 12-month contract. The monthly charge of £16 will be included on your invoice, along with any additional charges, including but not limited to excess roaming or international call charges.

5.3 Payment Terms

Invoices will be issued on a monthly cycle and should be paid within the terms specified on your invoice. Payment must be made directly to Talk4 Telecoms via the accepted payment methods.

6. Fair Usage Policy

6.1 Unlimited Data Usage

The Unlimited Data Plan is subject to O2's Fair Usage Policy, which Talk4 Telecoms adheres to. While the plan offers unlimited data for UK usage, excessive data usage beyond reasonable or fair levels may result in speed restrictions or additional charges as outlined by O2's network policy.

6.2 Excessive Usage

If your data usage is deemed excessive or unfair, Talk4 Telecoms reserves the right to apply speed restrictions or additional charges, in line with O2's Fair Usage Policy. For details of this policy, refer to O2's terms on their official website.

7. General Terms

7.1 Agreement to Terms

By subscribing to this offer, you agree to Talk4 Telecoms' standard terms and conditions, as well as O2's network terms. For full details of these terms, please refer to the respective websites.

7.2 VAT

All prices stated in this offer are inclusive of VAT unless otherwise specified.

7.3 Data Protection and Privacy

Your personal data will be processed in accordance with the Talk4 Telecoms and O2 privacy policies. For more information on how your data is managed, please review the privacy policies on Talk 4 Telecoms' and O2's websites.

8. Customer Support

8.1 Contact Information

For assistance or questions regarding your plan, please contact Talk4 Telecom's customer support:

- Email: support@talk-4.co.uk
- Phone: 03333 445 456

9. Governing Law

9.1 Applicable Law

These terms and conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising from this agreement will be subject to the exclusive jurisdiction of the courts of England and Wales.

By subscribing to this offer, you confirm that you have read, understood, and agreed to these terms and conditions